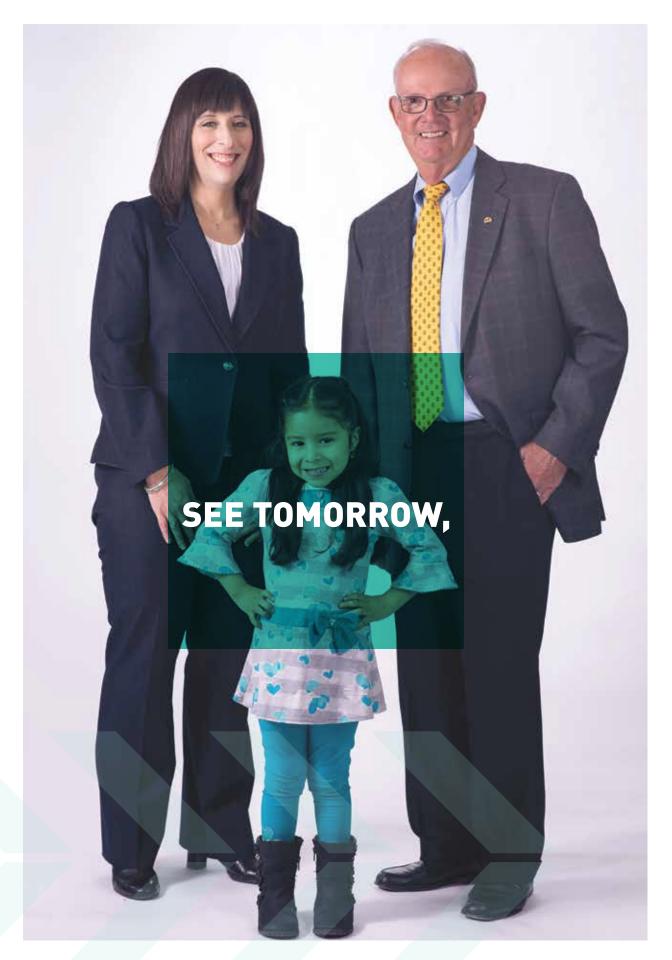
VISION

MISION

the future.





>>>TODAY.

AT OAKLAND FAMILY SERVICES, WE CAN SEE TOMORROW, TODAY. IT IS IN THE POTENTIAL OF OUR CLIENTS. IT IS IN THE COMMITMENT OF OUR DONORS. IT IS IN THE DEDICATION OF OUR STAFF, AND IN THE COMPASSION OF THE COMMUNITY.

Oakland Family Services has been helping build brighter futures for individuals and families in the community since 1921. In 2014, we witnessed the impact of our work every day. Meanwhile, new initiatives and innovative strategies that will lead to continued growth and sustainability were underway.

This year, the agency launched Before 3 to Succeed, a vital early childhood initiative that will identify delays in the youngest members of our community – ages 0-3 – and educate parents on how to ensure success for their children. The board committed to this hold initiative and we will touch the lives of at least 500 more children in the next year. As part of our vision to prepare children across Oakland County to enter school ready to succeed, we worked in 2014 toward opening a new Children's Learning Center in Walled Lake that will assist 96 more at-risk children. The agency also continued its focus on trauma-informed care, to ensure clients who have a history of physical and/or sexual abuse or other trauma-inducing experiences are not inadvertently retraumatized in a service setting. Everything we do, from the way our staff approaches and treats people to the décor of our buildings, is done with sensitivity to the fact that our clients may have experienced trauma. To this end, we have transformed the lobbies at all of our locations to make them welcoming and engaging; are using a special screening tool for children and adults that helps us create specialized treatment plans based on

their experience of trauma; and are providing training for adults who come into contact with children who have experienced trauma.

Also in 2014:

- >>Our passionate Volunteer Corps members gave their time and energy to help further the work of the agency.
- >>Clients whose lives were changed by the agency became spokespeople, sharing emotional stories of how Oakland Family Services worked to help them.
- >>Friends of the agency created ever-growing circles of support of the organization and its mission.
- >>Our caring and dedicated staff worked to ensure a brighter future for every individual and family who walked through our doors.

Oakland Family Services' prevention, education and treatment services can be transformational. In 2014, we touched the lives of more than 30,000 people. This report describes the many programs Oakland Family Services offers and their impact on the individuals we serve. It celebrates all who make this work possible. Finally, it shows the work that is done every day as we hold the future in our vision and take strides to make tomorrow better today.

ALAN C. JOHNSON
Chairman, Board of Directors

Procident & CEO















>>>STARTS TODAY.

WHEN TESSA CAME TO OAKLAND FAMILY SERVICES, SHE WAS IN A GOOD PLACE, BUT WANTED TO DO MORE FOR CHILDREN IN OUR COMMUNITY. FOLLOWING A DIFFICULT CHILDHOOD THAT INCLUDED ABUSE AND NEGLECT, SHE WAS IN A LOVING MARRIAGE WITH HER HUSBAND TIM AND WAS PROGRESSING THROUGH COUNSELING TO HELP HER DEAL WITH THE EFFECTS OF THE ABUSE.

"As I began to heal, my thoughts and energy turned to helping others," she said. "I wanted to rescue a child as I wished I had been. Though we had three biological children, two girls and a boy between ages three and eight, I began to research adoption."

Oakland Family Services' Family Preservation program provides foster care and adoption services, as well as foster care licensing and training for both foster and adoptive parents.

From Tessa and Tim's first interaction with Oakland Family Services, Tessa knew she had called the right place. Though they had planned to adopt one boy with little or no special needs who would be in the middle of their children's ages, they received an email from their caseworker that forever changed their lives. The message introduced the family to Desmond and Andre, in the foster system and in need of a home.

Desmond was 9 at the time and Andre was 10, nonverbal and autistic. They had been abandoned four years earlier along with four other siblings in an apartment from which their mother had been evicted. They were left with only a pizza to eat.

The boys moved in with Tessa, Tim and their children in 2013 and later that year, officially

became members of the family. Oakland Family Services provided continuous support and care to help with the adjustment, which went exceptionally smooth.

"I will never forget," said Tessa, "when Andre and Desmond's adoption was finalized in November 2013, hearing Desmond announce in court, "I have the best forever parents in the world!' In that moment, I was so thankful that all my pain and past hurts had shaped my heart for him and Andre."

Tessa and Tim's path with Oakland Family Services has continued, as well. In 2014, they became foster parents through the agency, assisting in the mission of building brighter futures for children.

"Oakland Family Services gives children, very much like I was, a place to feel protected," Tessa said. "I hate to think where Desmond and Andre would be without Oakland Family Services."

With Tessa and Tim's help, Oakland Family Services was able to ensure that Desmond and Andre are now part of a supportive and caring family and that foster children in need of loving care have one more option.

>>>BOARD OF DIRECTORS

There are no stronger leaders than those dedicated individuals serving on the Board of Oakland Family Services. These selfless volunteers commit their time, expertise and resources to improve the lives of others and ensure Oakland Family Services' programs and services meet the community need.

On behalf of the entire staff of Oakland Family Services, we extend to our Board of Directors our most sincere appreciation for all they have done and continue to do.

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>>>PROGRAMS & SERVICES

Oakland Family Services offers a continuum of prevention, education and treatment services that span the human life cycle to enrich the lives of children, strengthen families, and build brighter futures.

Examples of the impact our innovative programs had in our community in 2014 are:

- >> Children in more than 1,100 families will have brighter futures through culturally sensitive programs that enhance parenting skills, strengthen family relationships, and help children enter school ready to succeed.
- >> More than 200 children were provided with safe and loving homes, whether placed with an adoptive family or reunified with their parents.
- >> More than 1,000 parents and relative or licensed caregivers attended trainings to provide children with more experiences that foster learning and development, helping children enter school with the skills they need to be successful.
- >> Nearly 350 youths with serious emotional disturbances, and their families, learned skills to manage emotions and behaviors, so that children are able to achieve their goals at home, at school and with friends.
- >> Nearly 5,000 people were helped to overcome issues such as depression, anxiety, grief and loss, substance abuse and troubled interpersonal relationships, improving social, family and work functioning.
- >> More than 300 caregivers were provided with education on maximizing the quality of life of older adults.





>> EARLY CHILDHOOD SERVICES

nurturing healthy parent/child relationships

- >> Early On
- >> Fussy Baby
- >> Parents As Teachers

>> FAMILY PRESERVATION SERVICES

providing safe and secure homes for children in need

- >> Foster Care for Children
- >> PRIDE: Pre-Service Training for Foster Parents and Adoptive Parents

>>>PROGRAMS & SERVICES

- >> Adoption Services
- >> Foster Home Licensing
- >> Foster Parents' Support Groups

>> SCHOOL READINESS AND EDUCATION SERVICES preparing children to succeed

- >> Children's Learning Center
- >> Great Start Readiness Program
- >> Early Learning Communities

>>> BEHAVIORAL HEALTH SERVICES

addressing barriers to change and empowering individuals to thrive

- >> Mental Health Treatment
- >> Substance Abuse Treatment
- >> Project Recovery Intensive Services for Mothers (PRISM)
- >> Adolescent Substance Abuse Treatment Services

>> OLDER ADULT AND CAREGIVER SERVICES

maintaining an active and healthy lifestyle

- >> Early Identification & Intervention for Seniors with Dementia
- >> Crisis Intervention
- >> Level of Care Assessments
- >> Caregiver Training Program
- >> Individual, Family & Group Counseling

>> SPECIALIZED SERVICES FOR YOUTH

a program for children, adolescents and families funded through the Oakland County Community Healthy Authority

- >> Individual Counseling
- >> Family Counseling
- >> Group Counseling
- >> Case Management
- >> In-Home Services
- >> Peer Support and Parent Empowerment
- >> Respite
- >> Psychiatric Services
- >> 24/7 Access to Program Staff



>>> | S TODAY.

AT OAKLAND FAMILY SERVICES, WE CONTINUOUSLY PLAN FOR FUTURE SUCCESS. IN 2014, THE AGENCY APPOINTED JAIMIE CLAYTON AS ITS PRESIDENT AND CEO AFTER THE RETIREMENT OF LONGTIME CEO MICHAEL EARL. JAIMIE BROUGHT WITH HER TO THE JOB NOT ONLY EXPERTISE AND COMMITMENT, BUT ALSO MANY YEARS WITH THE ORGANIZATION.

Jaimie started as a therapist at Oakland Family Services in 2001. She progressed in her roles and responsibilities, receiving multiple promotions through the years. She served as Regional Director of Behavioral Health for the Walled Lake and Farmington offices from 2004–2005, Director of Behavioral Health Operations from 2005–2007 and Vice President of Behavioral Health Operations from 2007 until she assumed her current position.

Under Jaimie's leadership, the agency's programs demonstrated a high level of quality and were recognized for the use of best and evidence-based practice models. She continues her dedicated leadership as President and CEO, armed with years of experience with the organization and an eye for innovation. Her ascent through the organization is just one more example of Oakland Family Services holding the future in its vision, both for our clients and for our internal operations.

"I am deeply honored to be the CEO and President of Oakland Family Services,"
Jaimie said. "I consider it a privilege to work with the organization's dynamic and
talented Board of Directors. I look forward to leading this organization, comprised of
skilled, dedicated staff members, to realize the mission of Oakland Family Services –
to provide individuals and families the opportunity to build brighter futures."



>>>PROGRAM SUCCESSES

>> SPECIALIZED SERVICES FOR YOUTH

>> "Our experience with Oakland Family Services has been literally lifesaving. When my family came to you, we had very few skills that allowed us to communicate effectively and my daughter was in a very sad and unhealthy place. We have learned so much about communicating with each other and coping skills for when we are sad and angry and we know we are not alone in this. I will forever remember our experience here and how it profoundly changed our lives for the better. Thank you!"

>>> CHILDREN'S LEARNING CENTER/ GREAT START READINESS PROGRAM

>> "My daughter is diagnosed as autistic with social and sensory disorders. After finding little success in another school system, I was so lucky to find the Children's Learning Center. Not only has she blossomed, she is excited about learning! The staff set my mind at ease and they made me feel like my family was joining their family. Learning through play has taught my daughter real life skills and inventive thinking. I have and will continue to recommend this center for all families!"

>> OLDER ADULT SPECIALTY SERVICES

>>"I started seeking help when my health started failing in a major way. I bounced from one failed program to another and couldn't find any real help until I found Oakland Family Services. They took the time to explain the problems with substance abuse and taught me how to manage my issues over time. With their support, I feel I am on my way back to being the person I was before. I recommend Oakland Family Services every chance I get!"

>> SUBSTANCE ABUSE

>> "My experience with Oakland Family Services was very good. The group sessions were a great source of knowledge and really helped with how to deal with the different aspects of recovery. The individual sessions were really helpful with confirming I am taking the right steps and giving me more options as I move forward. This whole program is great and has helped me maintain my path to sobriety!"

>> EARLY LEARNING COMMUNITIES

>> "I am a new child care provider. Since I have started trainings at Oakland Family Services, I have learned so much about ways the children can learn and have become very confident in my ability to teach the little ones in my care. I feel that after taking these classes, these children will leave with the proper knowledge and skills so they are prepared for their next level of education and interaction with their peers and their teachers."















>>> FOR TOMORROW.

WHEN JASEL BROUGHT HER DAUGHTER AND SON, KEIRA AND CARMELLO, TO OAKLAND FAMILY SERVICES' CHILDREN'S LEARNING CENTER LAST YEAR, SHE WAS WORRIED FOR THEM.

She describes them as having been "nearly mute" at home, only pointing rather than speaking when they wanted something, and extremely antisocial. Carmello, 4, had a lisp and Keira, now 5, was "scared of everything."

"We were not emotionally or physically connected to each other," she said.

The Children's Learning Center offers high-quality child care and preschool services for children age 14 months through five years. It uses the nationally recognized High/Scope model of early learning and is accredited by the National Association for the Education of Young Children.

As the Children's Learning Center teachers and staff worked with Jasel and her children, an amazing thing started to happen.

"It's so much easier to deal with them now," she said, "They listen now. We can communicate. It's a drastic difference in our home."

Carmello's lisp is improving and Jasel now describes him as downright chatty.

"It's beautiful," she said. "He's so much happier now."

Keira is excelling in kindergarten and is reading at a first grade level.

"If she hadn't started at Oakland Family Services, she would have had a complete meltdown in kindergarten," Jasel said.

She only wishes she had found Oakland Family Services for her oldest son Kamari, 6, who struggled in kindergarten because he didn't understand how to interact or to learn. But, Jasel feels that she can take some of the lessons she has learned from Oakland Family Services and apply them to help Kamari going forward.

Though she has had to move farther from the Children's Learning Center location in Pontiac for work, Jasel continues to drive Carmello to Oakland Family Services because she doesn't want to deprive him of this precious stepping stone for his educational future. Jasel said she tells "anyone who will listen" about the Children's Learning Center because of what it's meant for her and for the lives of her children.

"They have just grown," Jasel said. "They were little caterpillars and they are beautiful butterflies now. It's amazing what this school has done for them. It's great how much the Children's Learning Center staff cares about its students. Oakland Family Services changed my children's futures."

>>>THANK YOU TO THE STAFF

FOR 94 YEARS, OAKLAND FAMILY SERVICES HAS REMAINED A CORNERSTONE OF STRENGTH AND STABILITY IN OUR COMMUNITY. WITH COMPASSION AND EXPERTISE, THE STAFF DELIVERS HOPE THROUGH QUALITY SERVICES AND PROGRAMS THAT MAKE A REAL DIFFERENCE IN THE LIVES OF THE INDIVIDUALS, CHILDREN AND FAMILIES THE AGENCY SERVES. IT IS THEIR WORK THAT ALLOWS OAKLAND FAMILY SERVICES TO ADVANCE ITS MISSION EACH AND EVERY DAY.

Dana Agrusa Brandi Campbell Susan Eichbrecht Meghan Alderson Kym Carlson Kristy Eisenberg Erika Alexander Consuelo Carrillo Cynthia Farlin William Alliston Lyndsey Farlow Linda Caspary Melanie Altman Jacqueline Chaney Laura Fuller Rachel Fuller Reshunda Anderson Kenesia Cheatham Alison Andrus-Galliway Misty Chung Ellene Funke Shannon Avenall Lori Clark Dix Geiger Amanda Barbosa Jaimie Clayton Lisa Gillett Shannon Gordon Brenda Bartenbaker Elizabeth Clements Pamela Bartos Sandra Coe Molly Graham Holly Coffman Amanda Beckman Melissa Grigoriou Beverly Beckstrom Valerie Cole Lauren Grushoff Sarah Hakala Carol Beggs Cynthia Coleman Sandy Benson Linda Coleman Mary Hancock Velma Coleman Tara Hanigan Margaret Berg Sherice Harris Karen Blechinger Angela Cope Kimberly Bonk Rachel Crane Roxanne Haynes Steffanie Boudreau-Thomas Karen Crapo Colleen Horton Kathleen Crawford Ginger Houghton Heather Brady Julie Brenner Felicia Davis Melanie Hoyt Linda Brinson April Delaney Patricia Hurley Rebecca Dickinson Sonya Jackson Shirley Brogan Teresa Dorta Frances Johnson Rachael Brown Emily Brunke Retina DuRois Meagan Johnson Jennifer Jones Mary Burns Michael Earl

Lezlee Eddy

Lisa Callaway

Roberta Jones









Dana Agrusa Meghan Alderson Erika Alexander William Alliston Melanie Altman Reshunda Anderson Alison Andrus-Galliway Shannon Avenall Amanda Barbosa Brenda Bartenbaker Pamela Bartos Amanda Beckman Beverly Beckstrom Carol Beggs Sandy Benson Margaret Berg Karen Blechinger Kimberly Bonk Steffanie Boudreau-Thomas Heather Brady Julie Brenner Linda Brinson Shirley Brogan Rachael Brown Emily Brunke Mary Burns Lisa Callaway Brandi Campbell Kym Carlson Consuelo Carrillo Linda Caspary Jacqueline Chaney Kenesia Cheatham Misty Chung Lori Clark Jaimie Clayton Elizabeth Clements Sandra Coe Holly Coffman

Valerie Cole

Cynthia Coleman

Velma Coleman Angela Cope Rachel Crane Karen Crapo Kathleen Crawford Felicia Davis April Delaney Rebecca Dickinson Teresa Dorta Betina DuBois Michael Farl Lezlee Eddy Susan Eichbrecht Kristy Eisenberg Cynthia Farlin Lyndsey Farlow Laura Fuller Rachel Fuller Ellene Funke Dix Geiger Lisa Gillett Shannon Gordon Molly Graham Melissa Grigoriou Lauren Grushoff Sarah Hakala Mary Hancock Tara Hanigan Sherice Harris Roxanne Haynes Colleen Horton Ginger Houghton Melanie Hoyt Patricia Hurley Sonya Jackson Frances Johnson Meagan Johnson Jennifer Jones Roberta Jones Kristin Joyce

Linda Coleman

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Chelsea Kasperski
Kristen Kasperski
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Margaret Schroer

Naomi Schwartz

Libby Sciole-Avey

Margaret Sclesky

Kyeisha Seaton

Dayle Seitz

Shantel Sheeka









>>>THANK YOU TO THE FRIENDS

FOR NEARLY 20 YEARS, THE FRIENDS OF OAKLAND FAMILY SERVICES HAVE VOLUNTEERED THEIR TIME, ENERGY AND RESOURCES TO IMPROVE THE LIVES OF CHILDREN AND FAMILIES THROUGHOUT THE COMMUNITY.

This group of 150 members has supported, as volunteers, various projects and programs of Oakland Family Services when the need arose. These volunteers have also communicated to the general public awareness of agency programs and their importance to the well-being of the children and their families in our community.

In 2014, the agency created the Oakland Family Services Volunteer Corps, which includes the *Friends* members, in an attempt to broaden and diversify opportunities for greater community involvement. We are extremely thankful to the *Friends* for their years of unwavering support and generosity and look forward to their continued involvement through our Volunteer Corps!

CHAIRMAN

Dee Wright-Masilotti
FRIENDS ADVISORY BOARD

MEMBERS

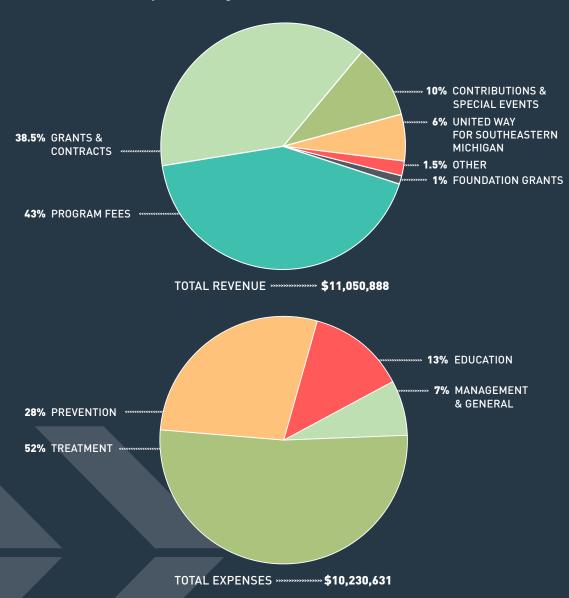
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>>>2014 FINANCIAL OVERVIEW

Oakland Family Services is truly grateful for the support of all of those who make its work possible. Oakland Family Services enjoys a diverse funding base including state and local grants and contracts, program fees, United Way for Southeastern Michigan, and contributions from individuals, foundations and organizations.

For more information on Oakland Family Services' financials, please visit www.oaklandfamilyservices.org.



>>>OUR FUNDING PARTNERS

- >> 51st District Court
- >> Area Agency on Aging 1-B
- >> Ausable Valley
- >> Community Mental Health and Substance Abuse Services of St. Joseph County
- >> Department of Health and Human Services, Substance Abuse and Mental Health Services Administration
- >> DeRoy Testamentary Foundation
- >> Eagles for Children
- >> Gateway Community Health
- >> Macomb County Community Mental Health
- >> Michigan Department of Corrections
- >> Michigan Department of Education
- >> Michigan Department of Human Services
- >> Michigan State University Farm to School Grant
- >> Oakland County Community Mental Health Authority
- >> Oakland County Health Division Office of Substance Abuse Services
- >> Oakland County 6th Circuit Court Family Division
- >> Oakland County 6th Circuit Court Urban Drug Court
- >> Oakland Integrated Health Network
- >> Oakland Schools
- >> Oakland Schools Great Start
- >> Older Person's Commission
- >> United Way for Southeastern Michigan
- >> VCE Detroit-Wayne Mental Health Authority
- >> Washtenaw Community Health Organization
- >> Women's National Farm and Garden Association













>>>FOR TODAY.

ACCORDING TO CHRISTINE, HER YOUNGER SON JAKOB HAD BEHAVIORAL AND EMOTIONAL ISSUES FROM DAY ONE, BUT IT WAS A LONG STRUGGLE TO FIND A WAY TO HELP HIM.

When he was 1 year old, he was unlocking doors and leaving the house. At 3, he was engaging in physical fights with his older brother Dylan. He would bite him and kick him, even chasing him around the house with a knife. He refused to listen to mom Christine and dad Darin. Typical discipline for a child his age was completely ineffective because Jakob didn't seem to care about the consequences and had no remorse for his actions.

Christine and Darin struggled to find a way to deal with Jakob's behavior. They were yelling and screaming at each other because they did not know how to handle their son. The stress left them depressed, anxious and on the verge of divorce.

"As a mother, I felt hopeless," Christine said. "I felt like I didn't know where to turn. I was lost and confused. I felt like no one understood."

Jakob was diagnosed with Asperger's Syndrome when he was 4 ½. Though Christine and Darin now had a diagnosis, they still desperately sought a way to manage the effects the syndrome had on their son and their family. It wasn't easy to find the right help, but finally they were referred to Oakland Family Services' Specialized Services for Youth Program.

The Specialized Services for Youth program is designed for families with a child or adolescent, ages 6–17, suffering from emotional, behavioral and/or psychological stress. The program offers home-, community-, and office-based services.

The family's therapist, Margaret, visited their home twice a week for about three years. She taught Jakob different ways to express his feelings and how to accept consequences. She even did exercises with the entire family to help them learn to be together and to face their challenges as a team.

"Though Jakob still deals with anxiety, as he always will, the change in his behavior is amazing," said Christine. "He has learned to express his feelings so much better. He is not having as many fits and is still learning to self-regulate and calm himself. He is in regular classes at school and is doing well!"

"Because of Oakland Family Services, my family is still together," she continued.

"Jakob will always have anxiety and sensory integration challenges, but because of the skills that Oakland Family Services taught him and taught us, I know that everything will be OK. We are now able to help Jakob on a day-to-day basis and for that we are so grateful. The services that Jakob received have changed all of our lives. Oakland Family Services will be in our hearts forever."

>>> ANNUAL GIVING

OAKLAND FAMILY SERVICES' BRIGHTER FUTURES GIVING SOCIETY SUPPORTS THE SUSTAINABILITY OF THE ORGANIZATION. WE ARE PLEASED TO HONOR THOSE WHO HAVE JOINED AT ONE OF THE THREE LEVELS:

Diamond Level - \$10,000 AND ABOVE FOR FIVE YEARS

Ruby Level - \$5,000 AND ABOVE FOR FIVE YEARS

Emerald Level - \$1,000 AND ABOVE FOR FIVE YEARS

SUPPORTERS WHO HAVE JOINED THE BRIGHTER FUTURE GIVING SOCIETY ARE RECOGNIZED IN THESE PAGES OF THE ANNUAL REPORT WITH THE FOLLOWING SYMBOLS:

□ Diamond

Ruby

Emerald

>> \$100,000 & ABOVE

Community Foundation for Southeast Michigan

United Way for Southeastern Michigan

>> \$20,000 - \$99,999

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Mr. and Mrs. Robert E. Rossiter

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